

Saddleworld Melbourne International 3 Day Event Volunteering - 2018

Frequently Asked Questions

Who can volunteer at the MI3DE?

Anyone over the age of 16 and with a passion for being part of one of Australia's iconic equestrian events. We are looking for enthusiastic people with a passion for great customer service to be part of our event.

How old do I need to be to volunteer at the MI3DE?

Anyone over the age of 16 is eligible to register to be a volunteer at the event.

What is the minimum time commitment to volunteer?

You are welcome to volunteer for as many days and shifts as you would like, however all volunteers are required to volunteer for a minimum of one full day shift.

Will I receive a roster?

Yes, once your volunteer role has been confirmed you will receive a roster outlining your shift times and where to arrive at the start of your shift. You will also receive a volunteer handbook with all the information you need to know about the event.

Will I receive training?

Yes. The discipline coordinators will assist in volunteer training. When you arrive for your shift, you will meet with your discipline team and coordinator who will provide all the event information, role-specific training, and answer any questions.

If you are volunteering on cross country day, you will be required to attend an additional training day on Sunday 3rd June at the Werribee Park National Equestrian Centre. This training day will cover your team familiarisation, event information, course layout and tour. This is particularly important as you will be arriving in the dark on the day of the event.

Do I need to know about horses to be a volunteer?

No. We welcome volunteers from all backgrounds and professions. We have many volunteer roles available which are compatible a variety of skills. Including, but not limited to ticketing, customer service, cash handling, catering assistance, as well as those requiring equestrian knowledge. We will match volunteers with the right role according to their skills and experience.

Will I receive free entry to the event on all days?

All volunteers at the MI3DE will receive one Seasons Pass which will allow entry on each day of the event. This is collected from the Volunteer Centre on arrival of your first shift. If you would like to collect this prior to your first shift, please contact the volunteer coordinator who will arrange for this.

This ticket is for you and you only to enter the venue for your shift/s and watch competition when available.



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Will I receive meals at the event?

All volunteers will be provided with meals and drinks whilst on shift. This includes breakfast on cross country day. Please list any dietary requirements when you register to volunteer.

Can my family attend with me?

If you have family attending the event, single day passes are available to purchase at the concession rate of \$20. Please contact the volunteer coordinator if you would like to purchase these.

While you can catch up with family and friends during your breaks, many roles are not suitable for additional people to attend. Therefore, unless approved by your Team Leader, it isn't appropriate to have family and friends accompany you whilst on your shift.

Who do I call if I am running late for my shift?

Please call the volunteer coordinator – 0407 984 434 – and they will notify your Team Leader and fill your role until you arrive.

Are dogs allowed on site?

No dogs are allowed on the Parks Victoria precinct adjoining the Equestrian Centre, while dogs are allowed on the Equestrian Centre venue they **MUST** be on a lead and under effective control

Is MI3DE merchandise available for sale?

For a memento of your visit to the Melbourne International 3 Day Event, a merchandise stand is in the trade village to visit.

What are the opening times for the event?

Competition days for the 2018 Melbourne International 3 Day Event are Friday 8th June to Monday 11th June. Approximate start and finish times for each day are listed below:

Friday – Dressage and Young Horse Challenge: 8.30am – 5.00pm

Saturday – Dressage: 8.30am – 5.00pm (evening presentation will follow)

Sunday – Cross Country: 8.00am – 5.00pm (evening presentation will follow)

Monday – Show Jumping: 9.00am – 5.00pm

Check out the m3de.com.au website for the most up-to-date timetable, class order and evening entertainment.

Please note that all roles will commence prior to official opening times to allow for check-in and briefings to occur.